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What to do when the power goes out (Windows/Mac)

If your **Windows PC** has a battery backup, then start saving your work in progress and begin to shut down your machine. If you have updates that are waiting to install, choose not to install them at this time. **If you have no battery backup, then you should save work often whenever you are working on the computer.*

If you are working on a **Mac** that has reserve battery power, take this opportunity to save your work and perform a normal shutdown of the machine. If you have updates that are waiting to install, choose not to install them at this time. If your Mac has no battery power and suddenly shuts down, do not worry, especially if you have a newer Intel based Mac. Most modern Macs use a journaled file system which records all changes to the file system as they are made. The Mac will refer back to this "journal" at your next restart to see what was in the process of being written at the time of unexpected power loss. This generally prevents file system damage in the event of an unexpected shutdown, but will not prevent data loss from open unsaved changes to a file at the time of power loss. **Always save your work often, especially if you do not have a backup power source.*

NOTE: WNC recommends a battery backup be placed at each high function computer (i.e. Front Check In, Check Out, Digital Acquisition PC, Bookkeeper, Drs PC).
This is typically a \$45 investment per PC.

Contact WNC now to order battery backups!
Call us at 770.578.5159, email us at support@wncllc.com or submit a support ticket online at www.wncllc.com/open-a-support-ticket/