



2900 Delk Rd. Ste 700 PMB 252, Marietta, GA 30067 Tel: 770.578.5159 Fax: 770.578.4662

Basic Printer Troubleshooting

If you cannot print to a printer directly connected to your computer, or if you are the only one having trouble printing to a shared/networked printer, restart your computer.

If multiple computers in your office cannot print to the same printer:

- Check that network/printer cables are securely attached to all units in question.
- Restart the computer that printer is physically connected to.
- Test print from restarted computer
 - If print succeeds, restart all other computers linked to this printer.
 - If print job fails, restart printer itself.
 - Then restart all computers linked to this printer.

If these suggestions do not resolve your issue, please call WNC HQ for further assistance.
Phone: 770.578.5159, Email: support@wncllc.com, Website: www.wncllc.com/open-a-support-ticket/