



2900 Delk Rd. Ste 700 PMB 252, Marietta, GA 30067 Tel: 770.578.5159 Fax: 770.578.4662

IF YOUR VIRUS PROGRAM SAYS YOU HAVE A VIRUS OR ARE OUT OF DATE

If you get an out of date warning, you can run an update by clicking on your Anti-Virus icon and then click update.

If you get a Virus warning, use alt-F4 to exit any web pages that are open, DO NOT SHUT DOWN your PC, instead:

- Unplug your network cable (big phone jack on the back of the PC, or on side of laptop),
- Then start your Anti-Virus scan
- **Contact WNC for assistance. Phone: 770.578.5159, Email: support@wncllc.com, Web: www.wncllc.com/open-a-support-ticket/**

Note: If laptop is wireless, go to Network Connections, right click on Wireless Network Connection, and click Disable (this will turn off wireless as if you unplugged a cable.)